

Parent Code of Conduct

Walton Peak Flying High Academy



Approved by:	Governing Body	Date: 05.12.2022
Owned by:	Headteacher	
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Contents

1. Purpose and scope	2
2. Safeguarding.....	2
3. Our expectations of parents and carers.....	2
4. Behaviour that will not be tolerated	3
5. Breaching the code of conduct	3

1. Purpose and scope

At Walton Peak Flying High Academy, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Safeguarding

Walton Peak Flying High Primary and Nursery Academy is committed to safeguarding and promoting the welfare of children. All adults entering the school site are expected to behave in a manner that protects children from harm and supports a safe learning environment. Any behaviour which places a child at risk, or causes staff to have safeguarding concerns, may be referred to Children's Social Care, the Police or other appropriate agencies.

3. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Follow safeguarding and visitor procedures
- Wear visitor badges where appropriate
- Respect confidentiality regarding other pupils
- Respect staff decisions while concerns are investigated
- Use school communication systems appropriately
- Raise concerns through the school's complaints procedure
- Supervise younger children while on site
- Follow directions from staff during emergencies, evacuations or lockdowns
- Respect the privacy of children and staff when taking photographs

4. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

5. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from Flying High HR Team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.